



Nurse triage of new work injuries



Nurse Triage initiates proactive medical management at the most critical point of work injuries. Call in all non-emergency injuries before seeking first medical treatment.

24/7 access at 866-367-5226

Dedicated access to on-call nurses 24/7, 365 days per year is available with proactive and coordinated response at the onset of injuries.

Claim intake

Nurse completes first report of injury and obtains supplemental medical information. Information is immediately routed to the employer.

Appropriate level of care

- + Assessment of injury and symptoms
- + Evaluation of urgency
- + Assessment of treatment options; identifying appropriate level of care
- + Self-care information, when appropriate
- + Referral to nearest appropriate network provider

24-hour RN follow up

- + Conversation with employee to determine any additional treatment needed
- + Coordinate return to work
- + Seamless transfer to ongoing nurse case management when needed

Proven benefits

- + Fewer ER visits = lower costs
- + Increase in home care / first aid
- + Fewer OSHA recordable Injuries
- + Fewer lost work days